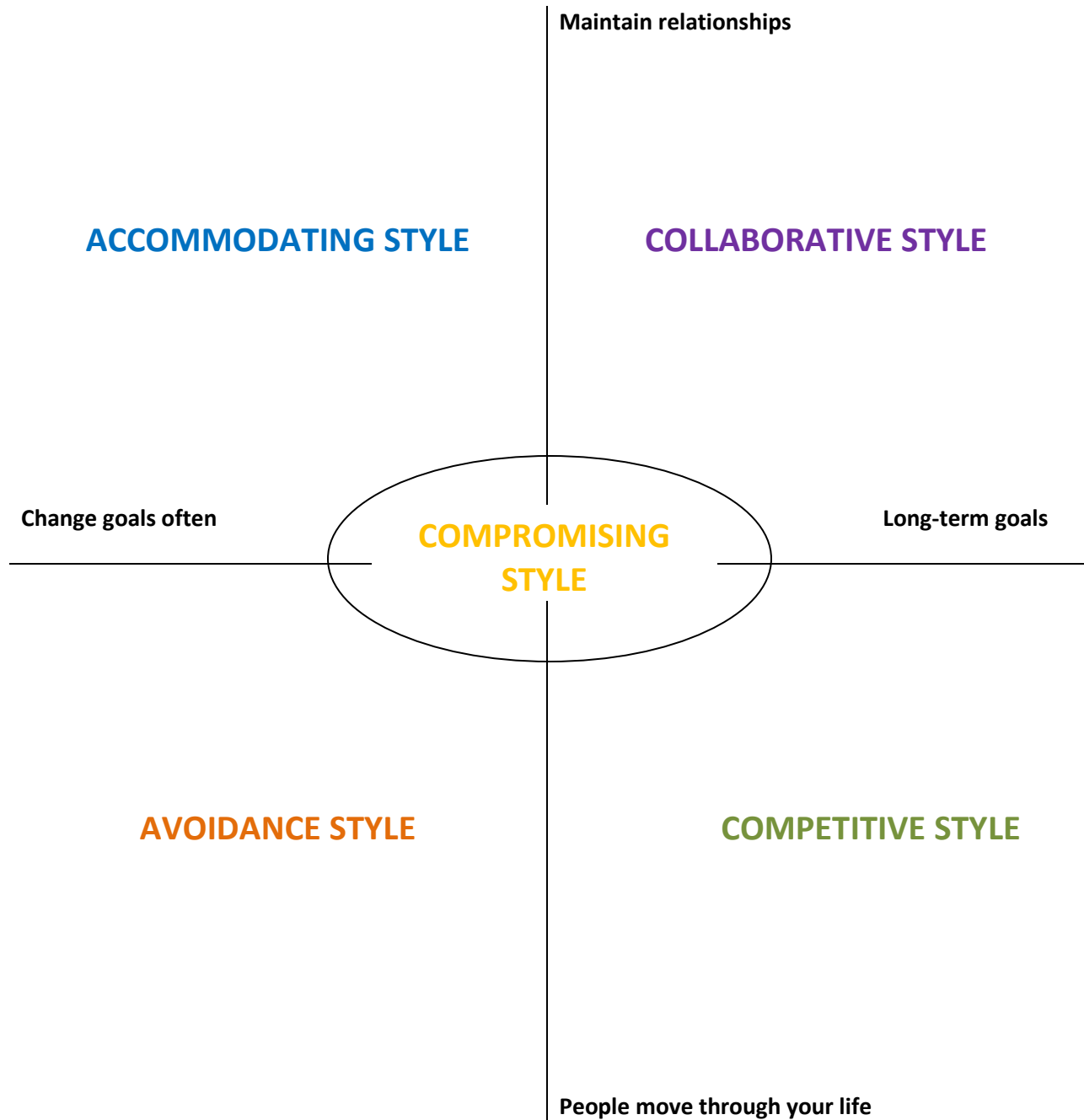


Conflict Resolution Styles Matrix



When are these styles *beneficial*?

AVOIDANCE	ACCOMMODATING	COMPROMISING	COLLABORATIVE	COMPETITIVE
<ul style="list-style-type: none"> • Minor issues • High risk of disruption if conflict arises (cost of conflict outweighs its benefits) 	<ul style="list-style-type: none"> • Harmony important • Stability important 	<ul style="list-style-type: none"> • Quick solutions needed 	<ul style="list-style-type: none"> • Commitment needed 	<ul style="list-style-type: none"> • Stimulate productivity and learning